



# Our Children's Privacy Policy

## What do I need to know about my personal details held at the Wildlife Park?

The Department of Environment, Food and Agriculture (DEFA) is part of the Isle of Man Government and looks after your personal information held by the Curraghs Wildlife Park. Defa is known as the "controller" of this information. This might be details such as:

- your name
- address
- age
- school
- a photo of you

We only hold this information with your permission. This is requested when you or your parent/carer fills in application forms (either paper or online) Or it might be information that your parent/ carer has given over the phone.

that are collected by the Wildlife Park - for example when you buy membership, or buy things such as animal "adoptions" or a place on our summer school.

## Why does the Wildlife Park need to have this information?

It is so that the Wildlife Park can ensure that your membership is up to date, and so that we can send you information about things like special events. It also enables us to know who has booked things such as places on our summer school and who has adopted animals.

## How long is this information kept and who is it shared with?

The Wildlife Park keeps your information for the year in which you become a member, adopt an animal, or book a place on our summer school. It is then destroyed the following year. We take the safety of your information very seriously and only hold it on secure government computers or in secure office areas at the Wildlife Park.

Your information is not shared with any other organisations, but the Wildlife Park uses software called "mailchimp" for sending out lots of emails at the same time. This means that your email address is sent to America, because this is how mailchimp works. We consider this to be a safe and secure process otherwise we would not use it.

## Can I check what information is held about me?

Yes! You have a right to see your information to check that it is correct and to request that it be corrected, blocked, or destroyed. This continues even when you are 13 and over.



If you would like to talk about any of this, please contact the Data Protection Officer for DEFA:  
Data Protection Officer, Slieau Whallian  
Foxdale Rd, Isle of Man, IM4 3AS  
Phone 01624 686781 Fax 01624 685851  
Email: DPO-DEFA@gov.im

